Competence areas for patient safety

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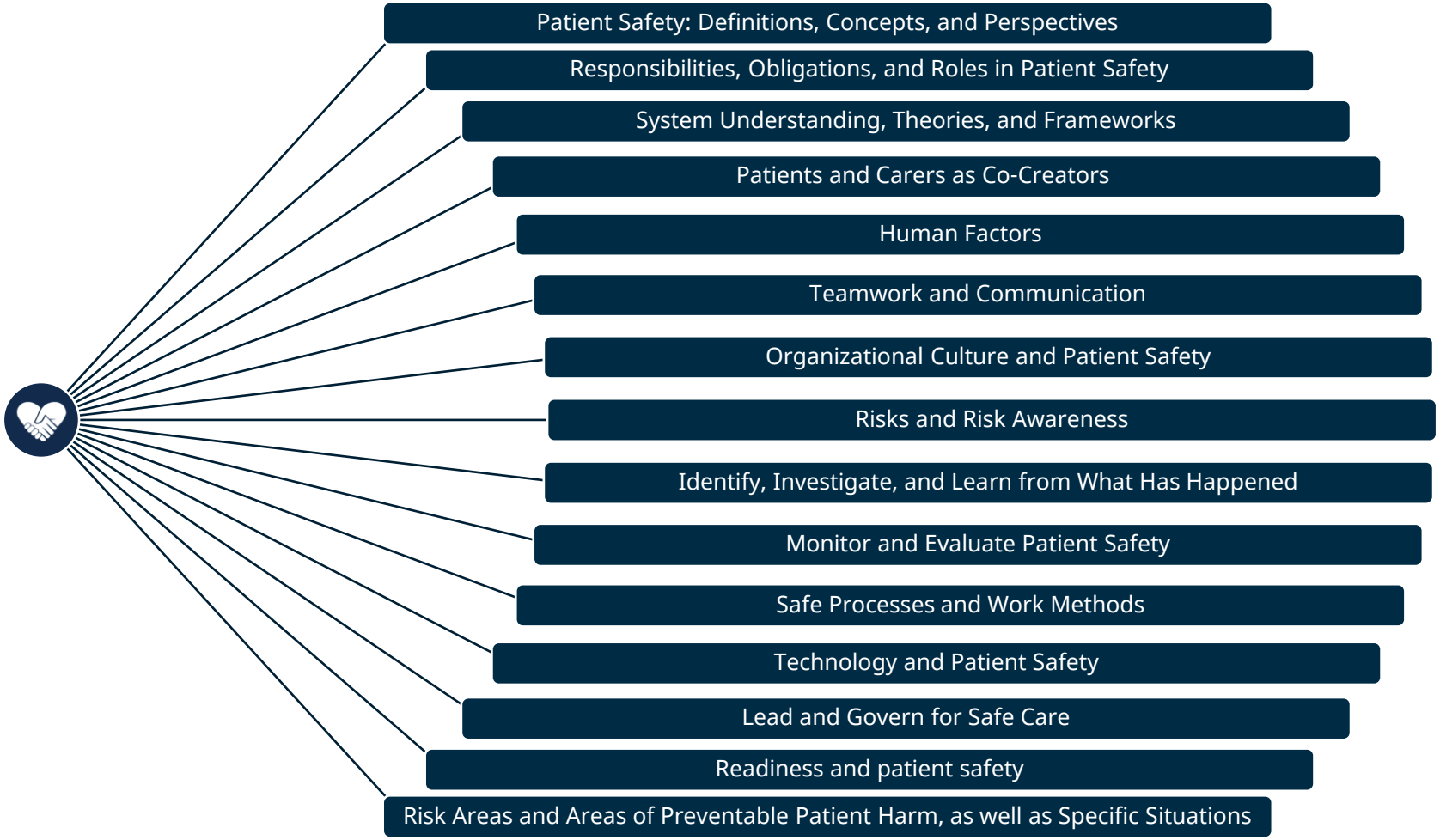


Competence areas for patient safety

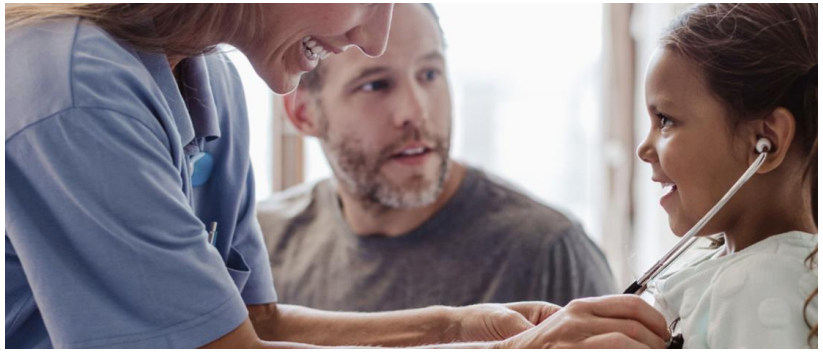
1. Patient Safety: Definitions, Concepts and Perspectives
   - Terms and Concepts
   - Patient Safety in Relation to Other Concepts and Dimensions within Health Care
   - Patient Safety from the Patient's and Relatives' Perspective

2. Responsibilities, Obligations and Roles in Patient Safety
   - The Legal Regulation of Patient Safety
   - Organization of Work with Patient Safety

3. System Understanding, Theories and Frameworks
   - Evolution of the Perception of Safety Over Time
   - System Understanding
   - Safety in Complex Systems

4. Patients and Carers as Co-Creators
   - Involve patients and carers in their care and treatment
   - Involve patients and carers in the design of care at all levels

5. Human Factors
   - Physical, organizational, and social work environment
   - How situational awareness and decision-making are affected by stress and fatigue
   - Well-being and work capacity after involvement in adverse events that have or could have led to patient harm
   - Caring for the caregivers



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6. Teamwork and Communication
   - Teams in healthcare, interprofessional teamwork and multiteam system
   - Communication and patient safety

7. Organizational Culture and Patient Safety
   - The importance of organizational culture to promote or hinder patient safety
   - Evaluating how organizational culture affects patient safety

8. Risks and Risk Awareness
   - Risks in complex sociotechnical systems
   - Risk awareness

9. Identify, Investigate, and Learn from What Has Happened
   - Identify and report
   - Investigate events
   - Utilize patients' and relatives' experiences, viewpoints, and complaints

10. Monitor and Evaluate Patient Safety
    - Monitor and evaluate patient safety

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11. Safe Processes and Work Methods
    - Designing organization, processes, and work methods in complex systems
    - Introduction and phasing out of processes, work methods, and techniques
    - Secure information transfer and continuity during care transitions within and between care providers

12. Technology and Patient Safety
    - The interaction between human and technology and the importance of a user perspective throughout the entire life cycle of a medical device
    - Standards and regulations for medical devices

13. Lead and Govern for Safe Care
    - Leading for safe care
    - Management systems for patient safety
    - Management systems for various conditions
    - Support to employees

14. Readiness and patient safety
    - Readiness planning
    - Vulnerability analysis

15. Risk Areas and Areas of Preventable Patient Harm, as well as Specific Situations
    - Specific risk areas
    - Preventive work within specific areas of preventable patient harm
    - Care situations with specific patient safety challenges